



Introducing the In-Home Gas Line Repair Program.

*Valuable peace of
mind for just*
\$3.50 per month.

What would you do if there was a gas line leak in your home? You would have to find an experienced contractor and pay for the repair on your own — an expense that can cost **hundreds of dollars**.

Fortunately, there is now a program to help you avoid these costs and unexpected bills. Dominion Products and Services, Inc. has introduced the In-Home Gas Line Repair Program. This unique warranty program covers all parts and labor needed to repair an in-home gas line for up to \$1,000.

For just \$3.50 per month, your program benefits include:

- **Gas line repair** on any failed gas line inside your home. We'll cover the cost of parts and labor up to \$1,000.
- **24-hour response** with just one call — even on weekends and holidays.
- **Easy payment** with the cost of the program included on your monthly Dominion Virginia Power electric bill.
- **Qualified professionals to perform the work**, so you never need to concern yourself with finding a reputable contractor.

To enroll in this convenient and affordable warranty, just call **1-866-894-2572**, Monday through Friday from 8:30 a.m. to 5:30 p.m., complete and return the attached enrollment card or enroll on-line at <http://retail.dom.com>.

Sincerely,

Richard Zelenko
Vice President

P.S. Enroll on-line today for affordable protection against gas leaks in your home. Sign up now for this convenient program.
Visit <http://retail.dom.com> today or call toll free **1-866-894-2572**.

Dominion Products and Services, Inc. is an affiliate of Dominion Virginia Power, but not the same company.

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Detach here and return in the enclosed postage-paid envelope.

IN-HOME GAS LINE REPAIR PROGRAM ENROLLMENT CARD



YES! Sign me up for the In-Home Gas Line Repair Program!

I understand that the \$3.50 charge will appear on my monthly Dominion Virginia Power electric bill.

Customer Signature

Date

Daytime Phone Number

E-mail

IGLRP NVA 1/05



Terms and Conditions of Dominion Products and Services, Inc. In-Home Gas Line Repair Program.
This program covers the natural gas lines inside the home that connect to the appliances inside your home.

1. The In-Home Gas Line Repair Program is limited to single-family dwellings and duplexes, not including mobile homes that are customers of a natural gas utility.
2. Coverage under the In-Home Gas Line Repair Program starts after receipt of first payment and continues thereafter so long as the customer makes timely payments. Customer payments prepay coverage under the Program. Coverage is suspended at the end of the prepaid period in cases of nonpayment. Your account must be in good standing (current) to receive repair service under this program. Dominion Products and Services, Inc. retains the right to inspect the in-home gas line for sixty (60) days after receipt of the customer's enrollment.
3. When a leak occurs, the In-Home Gas Line Repair Program covers the following: (1) all parts and labor to repair an in-home gas line (after the meter); (2) in-line gas shut-off valves; (3) pipe, fittings, flex connectors.
4. The following are excluded from coverage under the In-Home Gas Line Repair Program: (1) pre-existing damage and leaks; (2) exterior gas lines; (3) gas lines serving secondary buildings not attached to the home (such as detached garages and storage sheds); (4) damage or leaks to the gas line or other property caused by the willful or negligent action of the customer or a third party, or by other insurable-type cause; (5) relocation of internal gas meter to a site outside the home; (6) gas lines which are integral to an appliance; (7) removal of items to access the gas line (such as furniture or non-permanent structures); (8) structural or physical restoration such as concrete, drywall, paint, wallpaper, paneling, etc. (9) Homes with propane.
5. Dominion Products and Services, Inc. makes final judgment and reserves the right to establish coverage eligibility.
6. After the line is repaired, Dominion Products and Services, Inc. will leak test the affected area and provide general cleanup.
7. Dominion Products and Services, Inc. shall have the right to modify this In-Home Gas Line Repair Program, from time to time, on thirty (30) days written notice. Dominion Products and Services, Inc. shall have the right to terminate the In-Home Gas Line Repair Program on ninety (90) days written notice. You may cancel your participation at any time.
8. Dominion Products and Services, Inc. reserves the right to contract work to designated contractors on an as-needed basis. Coverage is limited to \$1,000 per occurrence.
9. By enrolling in the program, the customer represents that to the best of his/her knowledge, this gas line is free from any pre-existing leaks or damage.
10. Customer charges for the program will appear on the customer's monthly utility bill. If utility billing is not possible, payments can be pre-paid.